

# Job description – Massage Therapist

Are you a licensed massage therapist who is passionate about holistic wellness? Do you want to be part of a team with other like-minded individuals who strive to provide top notch services and education to their clients?

Release Well-Being Center, Inc is a state-of-the-art spa and holistic wellness center in Westborough, MA. Our total wellness offerings include yoga, fitness, meditation, spa, wellness education and coaching and nourishing food. Release was recently named one of the top 5 best places to work and most innovative workplace by the Metrowest Daily News!

We are looking for full-time or part time Massage Therapists to join our team. Ongoing responsibilities involve providing exceptional services within your scope of practice, genuine customer service to all members and guests, and supporting a positive work environment.

## Duties & Responsibilities

- Understand Release's mission and model the values of Integrity, Authenticity, Positivity, Caring, Respect and Fun.
- Perform spa offerings that embody Release's mission and provide exceptional experience for our guests.
- Model and integrate systems and practices that encourage and sustain positive relationships and retention of members/participants. Work with staff teams to continually improve member/participant engagement and experience.
- Participate in chair massage events.
- Drive sales for both product and services.
- Anticipate, identify and ensure customer needs are being met in the best possible way.
- Provide exceptional customer service.
- Maintain a safe and clean environment.
- Maintain clean and organized treatment rooms and dispensary.
- Attend meetings, events and trainings.
- Ensure that confidentiality is maintained at all times in with member, participant, and staff information and records.
- Maintain a positive and professional relationship with all groups.
- Represent Release to members and the community in a professional and positive manner.
- Other duties as assigned.

## Qualifications

- MA State license

•2-3 years direct experience in a spa setting strongly preferred.

Required education:

- High school or equivalent

Required license or certification:

- Massage Therapist

Job Type: Part-time

Job Types: Full-time, Part-time

Salary: \$26.00 - \$34.00 per hour

Benefits:

- Employee discount
- Flexible schedule

Schedule:

- 8 hour shift
- Day shift
- Night shift
- Weekend availability

Supplemental pay types:

- Tips

License/Certification:

- Massage Therapy License (Required)